

WADIFF Consulting help Clear Review get ISO27001 certification



The Company

Clear Review provides a platform to help companies drive employee performance improvement and provide measurements that companies require to make business decisions. Clear Review already had Cyber Essential plus, getting ISO27001 certification was the next step to ensure there is a robust security framework covering all areas of the company; from onboarding clients and their data, through development and hosting of the platform and work done by the customer success team. One of the drivers was reducing the effort required to respond to questionnaires from procurement teams by referencing how ISO27001 requirements are met.

The challenge

To build on existing documentation and good practices to meet ISO27001 requirements and have an Information Security Management System (ISMS) that complemented existing tools supporting security and data protection requirements and did not require long or complex policies.

The solution

WADIFF Consulting was asked to review what was already in place and produce a gap analysis and implementation plan for meeting ISO27001 requirements. This resulted in a detailed report covering the ISO27001 clauses and Annex A controls with information on what needed to be created and where updates could be made.

WADIFF Consulting was commissioned to produce a risk assessment suitable for ISO27001; this was done using a cloud based product that minimises ongoing work to maintain the assessment. The next steps were working with Clear Review to make updates to existing documents, produce new documents, enhance an existing training programme so it covered the key aspects of ISO27001 and information security and doing internal audits.

“WADIFF Consulting took on board our requirement to have a minimal set of documentation that is easy to understand and use. The risk assessment really helps us to identify areas where meaningful improvements can be made to Information Security”

Saranjit Soor, CTO

For more information contact Ian Grey ian.grey@wadiff-consulting.co.uk

The result

Clear Review has an ISMS that works for the company and the culture, this includes enhancements to processes around development and delivery of their platform. The information security KPIs include data from the customer success team to provide a link between information security activities and the impact on customers, and there is a dedicated communications channel to keep staff informed about information security issues, including updates to policies and procedures, and for them to raise any issues or concerns with senior management.

“Making sure we effectively manage Information Security risks helps us sleep at night! This is a business priority for Clear Review, having WADIFF Consulting as a partner to get ISO27001 certification made the journey easier than we thought it would be. Ian did an outstanding job.”

Stuart Hearn, Founder & CEO

Evaluation

Ian Grey of WADIFF Consulting says “Clear Review are a fantastic company to work with. Everyone is committed to getting things right from the outset and they already had a lot in place to meet ISO27001 requirements. Making sure the ISMS was as simple as it possibly could be was achieved through an iterative process to eliminate anything that wasn’t directly linked to business needs and the requirements of ISO27001”.

Looking back at the process to get certification, the company says that WADIFF Consulting’s “approach was first class and direct. Their expert guidance helped us plan out and manage the work required to enhance existing procedures and processes. Any questions we had were quickly answered. We were delighted to get through the Stage 2 certification audit without any major or minor non-conformities. We recommend them to any company looking to obtain ISO27001 certification”.

Where WADIFF Consulting make a difference

- Practical knowledge of implementing and running ISO27001 for SMEs
- A focus on doing ‘what is needed’ to meet business and ISO27001 requirement, not producing policies and documents that add little value to a business
- Producing a comprehensive, but understandable, risk assessment
- Performing internal audits that get to the root cause of issues and identify practical ways to address any weaknesses that are found
- Ongoing support so you get real business benefits from ISO27001

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